



SEE-WHAT-I-SEE REMOTE ASSISTANCE

Instant and seamless hands-free video calls for remote support and remote audit scenarios within and between corporations

Cost and time-consuming support, audit and training processes within & between companies are revolutionized by xAssist. This innovative augmented reality solution helps enterprises to significantly speed up reaction times and reduce travelling for experts.

With xAssist the remote expert can see exactly what the person on-site is seeing and as a result is able to provide instant, targeted feedback and instructions by video, audio, text, markers, and document sharing. The exclusive possibility to have multiple users in one call, allows for verified external experts to take part in a call even if outside of a company network.

xAssist can quickly be deployed on premise or in the cloud. Except for network connectivity, there are no further requirements relating to infrastructure.

Real-time remote...

- ...worker support
- ... customer support
- ...dealership support
- ...supplier audit
- ...franchise collaboration
- ...instructions
- ...group trainings
- ...and many more!

Core Features

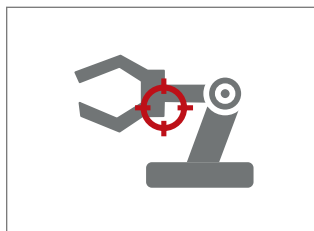
Upload documents



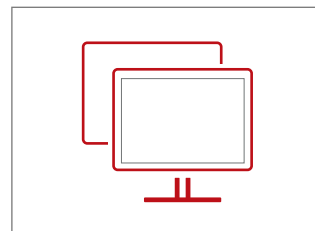
Send text messages



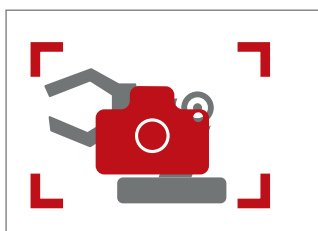
Set AR visual marker



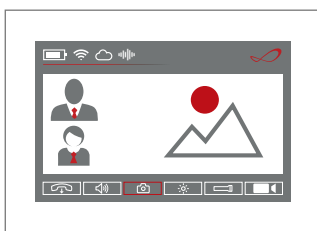
Screen sharing



Video and photo documentation



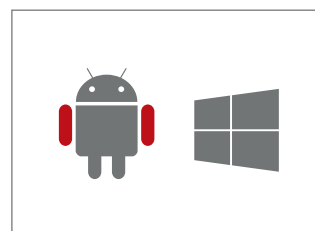
Multi-user & multi-device call



Integrate with Skype for Business



Supports both Windows & Android



Your Benefits

Faster response

Instant knowledge transfer and real expert help

Higher productivity

Reduce machine downtimes and get better SLAs

Less travel

Save time and reduce travel costs of experts

Quick payback

Return on investment after a few remote support calls

Trusted solution

Industry proven and in productive global use for years

Satisfied customers

Receive fast and top quality service

Selected References

"The future-oriented BMW AR headset support system, developed in cooperation with Ubimax and RealWear, offers the best support for our dealers and their workshops to repair vehicles effectively and more efficiently."

| **Claus Eberhart, VP Aftersales, BMW of North America**



Get in touch

Sede Roma | Viale Giulio Cesare, 14 | +39 06 3234636

Sede Benevento | Via Pirandello snc

Sede Legale Napoli | Corso Umberto I, 154

www.poemasrl.it

arsolutions@poemasrl.it